



WELTON MANOR CODE OF CONDUCT

Welton Manor Golf Club is committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees, and guests.

All Members and Visitors are reminded that an acceptable standard of behaviour must always be maintained both on the Course and within the Clubhouse.

Unacceptable behaviour towards a member of staff will not be tolerated and disciplinary procedures will be considered in all cases.

ON THE COURSE

All golfers must be polite at all times.

- *Avoid slow play, apply normal golf principles and allow other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintain the speed of play by keeping up with the group in front.
- *Adhere to the dress code and R&A and local rules on the course.
- *Demonstrate fair play both on and off the course.
- *Always follow established golf etiquette respecting the course, such as repairing pitch marks, replacing divots and raking bunkers.
- *Show the necessary respect to fellow golfers at all times, which incorporates no shouting/swearing on the course, no misuse of equipment (i.e. throwing clubs in frustration etc) no aggressive or abusive behaviour
- *Act in a sportsmanlike manner and not knowingly cheat or disrespect employees, officials, or fellow players.
- *Switch mobile phones to silent on the golf course for use in emergencies only.
- *Drive golf buggies in sensible manner, avoiding wet areas and going through tree blocks, keeping away from Greens and Tees.
- *Follow and restrictions etc implemented by the Greenkeepers.

IN THE CLUBHOUSE

Members, guests and visitors are reminded that:

- *Any form of discrimination, harassment or intimidation is regarded as unacceptable behaviour.
- *Consumption of excessive quantities of alcohol is not permitted by law. Please do not be offended if service is refused.
- *The use of foul or abusive language such as swearing has no place in the Clubhouse and any person heard using unacceptable or offensive language will either be asked to either stop or leave the premises.
- *Smoking or the use of e-cigarettes is not permitted within the clubhouse.
- *The taking of illegal substances will incur immediate suspension and loss of membership.

COMPLAINTS AND PROTESTS

Complaints may be made by any person including a competitor, member, visting guests or other associated golf club members and members of the public.

*Complaints must be made in the first instance to Welton Manor Golf Club Owner/Managers within 3 days of the matter occurring. These must be then followed up in writing in an acceptable time frame.

*Once received, the complaint will be referred to the Management which will appoint a manager to investigate the offence and determine whether further action is required. If such action is required, the matter will be dealt with in accordance with the clubs Disciplinary Procedure.

This code of conduct is applicable to all Members of Welton Manor Golf Club, Guests and Visitors.